



BPW India-Warranty documents

Mechanical and Air suspension



Valid for all complete mechanical and air-suspension axle systems from production date 01.01.2022



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Valid: 01.01.2022

Edition 1

Subject to change without notice.

Current versions and additional information can be found online at www.bpw.in

1 Warranty

1.1. Warranty statement

BPW Trailer Systems India Private Limited, hereinafter referred to as “BPW”, warrants by an independent guarantee the manufacturing quality the “**entire BPW India products**” according to the conditions described below for the duration of the warranty.

The Warranty shall be valid

- from the day of vehicle registration or entry into service, at the latest by 6 months after production date of the BPW running gear system.
- for Indian products and in India only.

- Warranty Period:

Tip Trailer application - 12 Months or 1,00,000 KM whichever occurs first.

Other Trailer applications - 18 Months or 1,50,000 KM whichever occurs first.

- for BPW running gear systems on drawbar and semi-trailers,
- only for BPW running gear system and selected according to the appropriate use.
- only when pressure ranges are maintained in the supply line between 6.5 - 8.5 bar.

1.2. Extent of warranty

During the appropriate warranty period, BPW will, in the case of a claim, accept the direct costs for the material to be replaced as well as for the actual removal and installation. (Hereinafter referred to as “Warranty Service”).

The removed damaged parts should be retained and, if previously agreed, returned to BPW at warranty holder’s expense. Additional claims by the warranty holder, of whatever nature, in particular expenses in connection with the warranty service received, are excluded. All warranty claims arising during the warranty period will be considered if they have been immediately reported to the vehicle manufacturer, BPW, one of its representatives.

1.3. Conditions for obtaining and maintaining the warranty

1.3.1. General Information

The prerequisite for obtaining and maintaining the warranty and, if appropriate, is that all measures must be carried out or arranged to be carried out in accordance with the current BPW service and BPW maintenance instructions. The service and maintenance instructions are up to date at the time of going to press. However, they are subject to modifications in response to ongoing developments.

	Period of warranty	Re-tightening of all bolted connections by BPW Service Technician or vehicle owner	Check or visual inspection by BPW	
		Within 1 month of the first journey under load; between 3,000 KM to 5,000 KM	12 months	18 months
Tip Trailer application	12 Months or 1,00,000 KM whichever occurs first	X	X	
Other Trailer applications	18 Months or 1,50,000 KM whichever occurs first	X	X	X

1.3.2. Maintenance work, repairs, spare parts

Rectification of any discovered defects or replacement of worn parts should be carried out by a BPW Service Technician or BPW Direct Service Partner unless the vehicle owner has the appropriate specialists and the required facilities, equipment, and workshop manuals available and possesses an official certificate to perform interim inspections or special brake inspections.

We strongly recommend that only genuine BPW parts, in particular brake linings, be used when fitting spare parts. Parts authorized by BPW for trailer axles and axle units are regularly subjected to special inspections.

Use of spare parts other than original BPW Spare Parts renders the warranties null and void.

If, during the appropriate warranty period, Warranty Services or repair work are carried out, the warranty period will then not begin again for the affected component.

1.3.3. Current state of service and maintenance work

BPW is continually developing its products. Technical changes and/or new knowledge may cause the instructions and specifications published by BPW to change (in particular with regard to scopes of service and maintenance).

The current state can be viewed at any time at www.bpw.in. On request, the latest printed edition of the required document can be made available by post free of charge.

1.4. Warranty exclusion

This Warranty does not cover normal wear and tear, the relevant wearing parts (in particular brake linings, brake drums, brake camshaft bearings, brake discs, brake pads, brake cylinders / Chamber / Diaphragm, shock absorbers and air bags).

In addition, the warranty shall not apply in the case of.

- damage caused by external violence,
- operational errors,
- non-observance of the current BPW
 - installation instructions,
 - operating and assembly instructions,
 - maintenance instructions (incl. safety instructions),
- use of spare parts other than BPW Original Parts during the warranty period.

2. Operational and road safety

To maintain operational and road safety, maintenance work must be carried out at the prespecified intervals (see BPW Maintenance Instructions at www.bpw.in or, on request from info@bpw.in).

The relevant operational and service instructions of the vehicle manufacturer, as well as the other vehicle parts manufacturers, shall also be compiled with.

Warranty Registration Form





Registration is an absolute requirement for obtaining warranty cover from BPW Trailer Systems India Private Limited, (please also see the information contained in the BPW Warranty Document / Service and Maintenance requirements).

Trailer Manufacturer:
 Contact No:
 Address: City:
 State:
 Postal Code:
 E-mail:
 Chassis No:

Trailer Owner:
 Contact No:
 Address: City:
 State:
 Postal Code:
 Trailer Reg No:
 E-mail:



  BPW Name Plate	Example:	27.50.616.020	174644142
	1. Axle		
	2. Axle		
	3. Axle		

Axle data transferred from BPW name plate

In accordance with the contents of the Warranty Document / Service instructions (BPW-India warranty-2022-001) shall apply for the Mechanical and Air suspension warranty.

For Tip Trailer Application

For Other Trailer Applications

12 Months or 1,00,000KM whichever occurs first

18 Months or 1,50,000KM whichever occurs first

Trailer type: Flatbed / Skeletal / Side wall	<input type="checkbox"/>	Low Bed	<input type="checkbox"/>	Tanker	<input type="checkbox"/>
Bulker	<input type="checkbox"/>	Car / Truck carrier	<input type="checkbox"/>	Full Trailer	<input type="checkbox"/>
Running gear	<input type="checkbox"/>	Tip Trailer	<input type="checkbox"/>	Others	<input type="checkbox"/>

Maintenance must be carried out in accordance with BPW maintenance instructions. Please fill in the original and send it to one of the registration addresses (see the back of the form). Keep the copy for your records.

I hereby declare that the information made is correct and I agree that this data can be stored electronically to qualify for the warranty.

Name: Date: Signature with Stamp.....

Service History

Service 1 Between 3,000 KM to 5,000 KM

(As described in the maintenance intervals)

Date:

Stamp and signature of the BPW service technician
carrying out the work

Service 2 after 50,000 KM

(As described in the maintenance intervals)

Date:

Stamp and signature of the BPW service technician
carrying out the work

Service 3 after 1,00,000 KM

(As described in the maintenance intervals)

Date:

Stamp and signature of the BPW service technician
carrying out the work

Service 4 after 1,50,000KM

(As described in the maintenance intervals)

Date:

Stamp and signature of the BPW service technician
carrying out the work

Notes :

BPW is a globally leading manufacturer of intelligent running gear systems for trailers and semi-trailers. As an international mobility and system partner, we offer a wide range of solutions for the transport industry from a single source, from axle to suspension and brake to user-friendly telematics applications.

We thereby ensure outstanding transparency in loading and transport processes and facilitate efficient fleet management. Today, the well-established brand represents an international corporation with a wide product and service portfolio for the commercial vehicle industry. Offering running gear systems, telematics, lighting systems, composite solutions, and trailer superstructures, BPW is the right system partner for automotive manufacturers.

BPW, the owner-operated company, consistently pursues one target: To always give you exactly the solution which will pay off. To this end, we focus our attention on uncompromising quality for high reliability and service life, weight and time-saving concepts for low operating and maintenance costs as well as personal customer service and a close-knit service network for quick and direct support. You can be sure that with your international mobility partner BPW, you always use the most efficient method.

Your partner on the path to economic viability



BPW Trailer Systems India Private Limited

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